

STATE OF NEVADA
GOVERNOR'S WORKFORCE DEVELOPMENT BOARD

Performance and Reporting Subcommittee

Friday, November 13, 2020 – 9:00 a.m.

TELECONFERENCE ONLY
1-669-900-6833 | Meeting ID 878 6214 5045

MINUTES OF MEETING

Present: William “Bill” Stanley, Ann Silver, Nancy Olsen, Steve Fisher, Craig von Collenberg, William “Larry” Fagerhaug, Jennifer Keiser, Stacey Bostwick, Hugh Anderson

Absent: Erik Jimenez

Also present: Andres Feijoo, (OWINN), Joan Finlay, (OWINN), Lynda Parven (DETR), Adriene Berman (from the Public)

1. OPENING REMARKS

William “Bill” Stanley, Chair, called the meeting to order and welcomed participants. he explained that under normal circumstances, the Board would not be permitted to conduct business via teleconference. However, due to COVID-19, the Governor issued Emergency Directive 006, which permits public bodies to conduct proceedings via teleconference.

2. ROLL CALL - CONFIRMATION OF A QUORUM AND VERIFICATION OF PUBLIC POSTING

Per direction from Chair Bill Stanley, **Andres Feijoo** took roll call and confirmed the presence of a quorum.

3. VERIFICATION OF PUBLIC POSTING

Andres Feijoo affirmed that the agenda and notice of the GWDB Performance and Reporting Subcommittee meeting on November 13, 2020, was posted pursuant to Nevada's Open Meeting Law, NRS 241.020.

4. FIRST PUBLIC COMMENT(S) NOTICE

Chair Stanley read the notice into the record as follows: “Members of the public are invited to comment at this time; however, no action may be taken on any matters during public comment until the matter itself has been included on an agenda as an item for possible action. At my discretion, in the interest of time, public comments will be limited to three minutes per person.”

There were no comments.

5. FOR POSSIBLE ACTION – Approval of November 4, 2020 Minutes

Chair Stanley called for a motion to approve the November 4, 2020 draft meeting minutes of the GWDB Performance and Reporting Subcommittee.

It was moved by Ann Silver and seconded by Craig von Collenberg to approve the November 4, 2020 draft minutes as presented. Motion carried.

6. DISCUSSION/INFORMATION ONLY – Overview of the Title III Program

Chair Stanley welcomed and thanked **Lynda Parven** for appearing before the subcommittee.

Lynda Parven explained all the Title III programs listed on the submitted matrix, including ones that are state and federally funded. She explained that Title III connects employers and job seekers using job banks like EmployNV.

7. DISCUSSION/INFORMATION ONLY – Subcommittee Questions for Title III Program

Hugh Anderson asked **Lynda Parven** for her recommendation for the performance and reporting subcommittee on how to assess the effectiveness of the Title III programs in terms of knowing who the ultimate clients are, how are the programs positively impacting them and what are the costs to do so.

Lynda Parven responded by referring to the WIOA Annual Plan that reports performance such as cost per participant and other narratives from the other title programs.

Hugh Anderson followed up by saying that one of the ultimate objectives of these subcommittees is to develop a dashboard with dynamic workforce related data that is more up-to-date than the WIOA annual report. He asked if there is a way to obtain more dynamic up-to-date data that can be useful to the state board.

Lynda Parven said the Title III program is an employment program measuring how many people go to work. Results are reported through wages but wage data is not available in real-time.

Ann Silver asked how many people have gone through the Title III programs.

Lynda Parven referred to the service level column in the matrix that was submitted.

Ann Silver asked if the recent enhanced unemployment benefits since the onset of COVID-19 has led to a decrease in Title III programs?

Lynda Parven responded that there has been a decrease in Wagner-Peyser enrollments because Employment Security Division staff has been working on unemployment insurance instead of enrolling customers.

Stacey Bostwick asked if there are things **Lynda Parven** would like to see changed or done differently that would have a different impact.

Lynda Parven said she hopes state services will be re-opened in December or January but services will still be offered virtually which has already been happening for Rapid Response services in conjunction with the local boards. In JobConnect offices, there were over 5,000 people a week that accessed services in-person before COVID-19 hit so there are efforts to teach people to access services virtually now so they can help themselves better.

Stacey Bostwick said there is a mix of federally-funded programs and state-funded programs. Citing Silver State Works as not meeting its benchmark goals, she asked if there is anything **Lynda Parven** would like to see done differently in terms of state investments in these programs and filling any holes that may exist.

Lynda Parven responded by saying that there was work to be done with Silver State Works but the current economy brings different challenges. There is only one program that is required for unemployment insurance customers but it is difficult for people to find jobs because of the pandemic. There has been a strain in the system because of the pandemic with the additional people that need assistance in finding jobs. She added that bolstering Silver State Works would be good but it is difficult to get employers to accept individuals that Silver State Works serves because they are the most difficult to hire.

Jennifer Keiser asked what SBE meant in the VETS section of the matrix. In addition, regarding eligibility in the VETS programs, she asked if dependents are eligible for the program and if there are any age restrictions regarding the training and services offered through VETS.

Lynda Parven answered that SBE means Substantial Barrier to Employment which is a US Department of Labor term. In the case of the VETS program, only veterans with substantial barriers to employment, such as disability,

homelessness, substance abuse, etc. can be served. If a veteran was seeking services but did not have an identified substantial barrier to employment, then they would qualify for services from regular Wagner-Peyser staff and not from VETS program staff.

She added that eligibility covers spouses and dependents. There are no age restrictions for training but they have to be able to work to receive training dollars. No Wanger Peyser program fund services. Every Title III program is a staffing grant. Title III has to partner with Title I, Silver State Works, other state programs, to fund services for customers; this is one of the main differences between Title I and Title III. Title III does co-enroll customers regularly.

Ann Silver asked if a customer would understand the difference between the services offered from Title I vs. Title III and if a determination is made on where they get services.

Lynda Parven answered that customers would not know the difference. If, for example, a Wagner Peyser staffer had an individual who needed training, they would connect them with an entity that does training even though Title III does not do training.

Ann Silver followed up asking who decides if services are provided through Title I or Title III.

Lynda Parven answered that Title I can provide regular Wagner Peyser services so if someone does not need training they receive assistance on job matching and career advice etc.

Ann Silver asked what would cause a Title I provider to refer to Title III.

Lynda Parven was not sure how to respond to that question but sometimes an individual needed more than just Title III services like job matching. Title I does not need to refer to Title III. She said a local board or provider might be better able to answer that question.

Ann Silver asked how duplication of staff and funding is avoided.

Lynda Parven said that the EmployNV system would indicate if an individual is already being served by another program entity. Someone seeking Title III service would not be turned away if they were already receiving Title I services.

Chair Stanley asked for a clarification to an additional question that was sent to **Lynda Parven** before the meeting about the differences between the services that the local board WIOA Title I providers provide and what WIOA Title III Wagner Peyser staff provide at the One- Stops. He asked about what programs WIOA Title I providers cannot enroll eligible participants in.

Lynda Parven said WIOA Title I providers cannot enroll eligible participants in state employment programs like the Career Enhancement Program, Trade Adjustment Assistance and Silver State Works while Title III Wagner Peyser staff can.

Ann Silver asked **Lynda Parven** if she was in charge of the US Department of Labor, would she streamline the title programs so there was not as much external confusion and potential duplication of services so anyone who needs services, regardless of what eligible group they are in, would be enrolled.

Lynda Parven said she hoped that individuals seeking assistance were getting the services they need irrespective of the door they came through but each funding source has their own rules.

Ann Silver said that under the state funding for displaced homemakers, divorce fees finance the program. She asked that if there was a decline in divorce fees, would displaced homemakers be eligible for anything else?

Lynda Parven said they would. The money is contracted out to Title I agencies and individuals can be co-enrolled.

Chair Stanley asked that the Title I funding outlined in Lynda Parven's matrix would also be detailed in Title I's matrix, so was there a need to avoid counting that funding twice?

Lynda Parven answered yes. The Title I funding listed in her matrix regarding adult, dislocated worker and youth are funds subcontracted out to the local boards.

Chair Stanley asked how grant funds are determined and how much are sent to the local boards.

Lynda Parven said DETR keeps a certain percentage for administrative purposes and for Rapid Response to help dislocated workers but the rest of the money is subgranted out to the local boards.

Chair Stanley asked what historical role the state workforce board has played in determining what types of programs grants support.

Lynda Parven said that historically, as found in the state plan and state compliance policies, it is OWINN through the Sector Councils to determine what type of training the local boards should focus on. There is one state compliance policy that says what percentage of grant money is to be used for training. Other than that, it is at the local board's discretion to determine how grant money is spent. The local board plans are approved by the state board.

Nancy Olsen asked if Title III is exempt from the hiring freeze

Lynda Parven said Title III has to go through the justification process through the Governor's Office.

Ann Silver asked if **Nancy Olsen** was referring to Title III staffing.

Nancy Olsen said Title III funds only goes to staffing.

Ann Silver asked that even if the funding comes from federal sources, the Governor is requiring a reduction in staffing?

Nancy Olsen explained that there is a current state hiring freeze so any new hires have to be approved by the Governor's Office.

Lynda Parven said unemployment insurance is exempt from the justification process but Title III is not.

Craig von Collenberg pointed out that WISS, given their fiscal oversight and expertise in the title programs, should be working closely with this subcommittee when performance measures and the dashboard are being developed.

Chair Stanley asked **Lynda Parven** to provide any additional documentation that she feels might be helpful for the work of the subcommittee.

Andres Feijoo said that attendance for the next meeting was currently low so he encouraged subcommittee members to respond to the calendar invite. In addition, the next meeting would be on a new zoom account so the new zoom link would be sent out.

Nancy Olsen said her matrix will include the Adult High School Diploma Program.

Chair Stanley asked subcommittee members that if there are other workforce development program entities that they want to appear in front of the subcommittee, to let **Andres Feijoo** know.

PUBLIC COMMENTS NOTICE (SECOND)

Chair Stanley read the statement into the record: "Members of the public are invited to comment at this time; however no action may be taken on any matters during public comment until the matter itself has been included on an agenda as an item for possible action. In my discretion, in the interest of time, public comment will be limited to three minutes per person." She invited comments from Carson City, Las Vegas, or on the telephone.

There was a comment made by Adriene Berman

8. **ADJOURNMENT – The November 13, 2020 meeting was adjourned.**

Notice of this meeting was posted on or before 9 a.m. on the third day prior to the meeting on the Internet at:

OWINN’s Public Meetings website - <http://owinn.nv.gov/GWDB/Performance and Reporting Subcommittee Meetings/> and Nevada’s Public Notice website at <https://notice.nv.gov/>, as required by NRS 232.2175.

Supporting public material provided to Committee members for this meeting is posted on OWINN’s Web site at <http://owinn.nv.gov/GWDB/ Performance and Reporting Subcommittee Meeting> and may be requested from the Executive Director’s Office at 555 E. Washington Ave, Las Vegas, Nevada or call (702) 486-8080